

## **Delivery Information**

### **1. General Information**

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you about delivery time and put your order on our waiting list.

### **2. Delivery Location**

Items offered on our website are available for delivery all over the world. You can also pick your order up from our store in Lithuania by choosing the delivery method: Pick up from the store.

### **3. Delivery Time**

An estimated delivery time will be provided to you once your order is placed. Delivery times are estimated and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Unless there are exceptional circumstances, we make every effort to fulfill your order within 14 working days from the date of your order.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered. Standard shipping time is between 3-5 working days. Products may be shipped in separate packages.

### **4. Shipping Costs**

Shipping costs are calculated based on weight of your order. This will be calculated on the checkout page before you proceed the payment.

### **5. Damaged Items in Transport**

If there is any damage to the packaging on delivery please make photo of damage and contact us immediately at [contact@toneoflife.com](mailto:contact@toneoflife.com)

## **6. Questions**

If you have any questions about shipping and delivery of your order, please contact us at [contact@toneoflife.com](mailto:contact@toneoflife.com)